

ERIMUS HOUSING LTD

PERFORMANCE DATA FOR STOCKTON SHELTERED HOUSING

YEAR ENDING 31 March 2013

1. Tenancy Turnover : Totals 14 (13%)
 - 14 – 3 Eden House,
 - 7 High Grange,
 - 2 Magnolia,
 - 2 Laburnam

2. Re-let Satisfaction
 - Satisfaction surveys completed = 7
 - average satisfaction rating 100%

3. Re-let (end to end) time = 91 days

4. Void numbers
 - at year end = 16

 - including 12 two bed bungalows handed over at year end at Sedgemoor Way

- 5 Rent arrears
 - Current Arrears 31/3/13 : £2728.94

- 6 Satisfaction Data re- Older Persons Services 2012;2013
 - See attached

7. Satisfaction Data re- Investment Works
 - See attached

July 2013

Stewart Tagg
Head of Neighbourhoods